

ESSENTIAL GROUP MANAGEMENT
RESERVATION-CANCELLATION-REFUND
POLICY

Effective 4/10/09

Daily reservation is a reservation for between 1 and 6 days. Daily reservation deposit will be one night stay not including taxes and add-ons.

Daily cancellations will forfeit the deposit. No refunds or camp credits for early departure.

Weekly reservations will be for a 7 day stay up to 21 days or three weeks. Weekly reservation deposit will be \$75.00 for all parks.

Weekly cancellations prior to 15 days of the arrival date will be charged \$50.00 processing fee. No refunds or camp credits for early departure.

Monthly reservations will be for a 30 day/4weeks or longer. Monthly reservation deposits are \$100.00 for all parks.

Monthly cancellations received at least 15 days prior to your scheduled arrival date will be charged a 50.00 cancellation fee (no exceptions). No refunds or camp credits for early departure.

Reservations and cancellations of cabins, cottages, historic cabin, rv's, will be one nights non-refundable

deposit. (no exceptions). No refunds or camp credits for early departure.

Deposit on Hold is offered instead of a refund. With deposit on hold the customer will receive a full credit that will remain valid for up to 14 months from the date of cancellation. After 14 months the deposit on hold will be forfeited. (no exceptions).